



Province of the
EASTERN CAPE
EDUCATION

TOURISM

GRADE 12

MULTIPLE CHOICE QUESTIONS MARKING GUIDELINE


TERM 2 TOPICS:

- **TOURIST ATTRACTIONS**
- **FOREIGN EXCHANGE**
- **TOURISM SECTORS**

All the multiple choice answers in this document were sourced from previous NSC and EC provincial question papers.

This document consists of 4 pages.

TOPIC: TOURIST ATTRACTIONS

- 1.1.1 **B✓** USA.
- 1.1.2 **C✓** Big Ben
- 1.1.3 **B✓** The Wailing Wall
- 1.1.4 **B✓** along the Mediterranean Sea.
- 1.1.5 **D✓** It is an ancient city carved out of rock cliffs.
- 1.1.6 **A✓** Everest
- 1.1.7 **C✓** Berlin Wall
- 1.1.8 **D✓** Venice
- 1.1.9 **D✓** British
- 1.1.10 **B✓** Petra
- 1.1.11 **A✓** An attraction is a feature tourists want to experience while an icon is a symbol representing a destination.
- 1.1.12 **D✓** Switzerland
- 1.1.13 **A✓** Icon A and icon B
- 1.1.14 **B✓** Algarve
- 1.1.15 **D✓** Spain.
- 1.1.16 **C✓** The Swiss Alps
- 1.1.17 **A✓** tombs.
- 1.1.18 **C✓** linked to very important historical events in Russia.
- 1.1.19 **A✓** Jungfrau-Aletsch
- 1.1.20 **D✓** Israel
- 1.1.21 **C✓** Grand Canyon.
- 1.1.22 **A✓** roof structure.
- 1.1.23 **B✓** South America and North America
- 1.1.24 **C✓** 
- 1.1.25 **C✓** Mount Everest
- 1.1.26 **D✓** Mexico
- 1.1.27 **C✓** Auschwitz
- 1.1.28 **B✓** North America
- 1.1.29 **C✓** Floating markets
- 1.1.30 **D✓** Auschwitz
- 1.1.31 **D✓** Venice
- 1.1.32 **B✓** Saudi Arabia.
- 1.1.33 **A✓** Venice
- 1.1.34 **B✓** Germany.
- 1.1.35 **A✓** Machu Picchu
- 1.1.36 **D✓** Chichen Itza
- 1.1.37 **C✓** The Blue Mosque
- 1.1.38 **B✓** windmills.
- 1.1.39 **C✓** is symbolic of the division between democracy and communism during the Cold War.

- 1.1.40 **B✓** Thailand.
 1.1.41 **C✓** The Algarve
 1.1.42 **A✓** The Grand Canyon
 1.1.43 **A✓** improving the ethical behaviour of its staff members.
 1.1.44 **A✓** of people with special needs to access tourist attractions.
 1.1.45 **A✓**



- 1.1.46 **A✓** Introducing interactive smartphone activities
 1.1.47 **A✓** good management practices.
 1.1.48 **D✓** universal access.
 1.1.49 **A✓** Machu Picchu limits the number of tourists visiting the attraction.
 1.1.50 **C✓** It has a positive impact on the local community and the environment.
 1.1.51 **B✓** Availability of lockers
 1.1.52 **D✓** All of the above
 1.1.53 **A✓** Receives more visitors than their targeted number of visitors
 1.1.54 **B✓** The introduction of Braille signage

TOPIC: FOREIGN EXCHANGE

- 1.1.55 **B✓** Italy, Germany and the Netherlands
 1.1.56 **C✓** €1 to R8,77
 1.1.57 **A✓** 1 British pound = ZAR21,50
 1.1.58 **A✓** Japan
 1.1.59 **D✓** bank selling rate
 1.1.60 **B✓** bank selling
 1.1.61 **A✓** Daily
 1.1.62 **B✓** a positive impact on the buying power of inbound international tourists.
 1.1.63 **A✓** £3 039,51
 1.1.64 **B✓** \$1 848,42
 1.1.65 **C✓** GDP.
 1.1.66 **D✓** bank buying rate.
 1.1.67 **B✓** BSR.
 1.1.68 **B✓** London.
 1.1.70 **C✓** GDP.

TOPIC: TOURISM SECTORS

- 1.1.71 **D✓** Grooming, personal hygiene, good communication skills and positive interaction with customers
- 1.1.72 **D✓** interpersonal
- 1.1.73 **C✓** Website, marketing material, product packaging
- 1.1.74 **B✓** Physical appearance
- 1.1.75 **D✓** Grooming
- 1.1.76 **B✓** marketing material
- 1.1.77 **A✓**



- 1.1.78 **A✓** Environmental policies
- 1.1.79 **D✓** logo
- 1.1.80 **D✓** Posters
- 1.1.81 **C✓** Type of vehicle that the receptionist drives
- 1.1.82 **A✓** corporate image.
- 1.1.83 **B✓** Number of staff members
- 1.1.84 **C✓** discounted travel.
- 1.1.85 **B✓** fringe benefits
- 1.1.86 **B✓** managers and staff.
- 1.1.87 **A✓** Remuneration
- 1.1.88 **C✓** Uniform allowance
- 1.1.89 **C✓** a new contract of employment and a code of conduct.
- 1.1.90 **D✓** working hours
- 1.1.91 **D✓** Department of Labour
- 1.1.92 **B✓** treating all individuals in a respectful and fair manner.
- 1.1.93 **D✓** Core duties
- 1.1.94 **D✓** Contract of employment
- 1.1.95 **C✓** Personal hygiene and grooming
- 1.1.96 **A✓** A good value system
- 1.1.97 **C✓** ensure that all passengers and crew leave the ship before him.
- 1.1.98 **A✓** Inform the supervisor when you will be absent from work.
- 1.1.99 **D✓** Guiding employees on ethical behaviour
- 1.1.100 **A✓** code of conduct.
- 1.1.101 **D✓** professional accountability.
- 1.1.102 **C✓** honest activities
- 1.1.103 **B✓** Code of conduct